



WESMAR, a leading-edge technology company that has built a globally recognized brand in the marine products industry since 1965, is seeking a **Service Technician**.

The **Service Technician** will report to the Product Support Manager and perform technical work involving installation, commissioning, servicing and repair of WESMAR mechanical and electrical products.

Essential Duties and Responsibilities include the following. Other duties may be assigned.

- Installation, servicing, maintenance and repair of WESMAR mechanical and electrical products.
- Provide training to customers for commissioning WESMAR systems in the field, including onboard vessels at sea.
- Apply knowledge to decision-making for servicing, maintenance, and repair of mechanical and electrical devices associated with marine systems.
- Identify and analyze field failures.
- Communicate and work closely with operators, engineers, safety personnel.
- Compiles data resolves disparities, and modifies processes to generate plans, keeps detailed field service reports and timecards.
- Resolves routine issues independently, consulting with supervisor to develop plans for resolution of complex and unusual problems.
- Identifies and disseminates lessons learned, best practices and methods, tools, consistencies and inconsistencies across plans.
- Research, understand and comply with local and international cultures, laws and regulations.
- Communicate and work closely with operators, engineers, safety personnel.
- Represent WESMAR in a professional and positive manner at all times
- Complies with all safety rules.

Supervisory Responsibilities

This job has no supervisory responsibilities.

Qualifications:

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

Education/Experience

Associate degree (A.A.) or equivalent from two-year College or technical school; or related experience and/or training; or equivalent combination of education and

experience. Training in mechanical and electrical maintenance, assembly and repair of WESMAR Marine products would be ideal.

Language Ability

Ability to read and comprehend instructions, technical and procedure manuals, short correspondence, and memos. Ability to write routine reports, analysis reports, correspondence. Ability to effectively present information in one-on-one and small group situations to customers, clients, and other employees of the organization.

Math Ability

Ability to add, subtract, multiply and divide in all units of measure, using whole numbers, common fractions, and decimals. Ability to compute rate, ratio and percent and to draw and interpret bar graphs.

Reasoning Ability

Ability to solve practical problems and deal with a variety of concrete variables in situations where only limited standardization exists. Ability to interpret a variety of instructions furnished in written, oral, diagram, or schedule form.

Computer Skills

Proficiency with Microsoft Word, Excel, and Outlook. Proficiency with WESMAR products to be acquired.

Certificates and Licenses

None required.

Work Environment:

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

This position will work in a varied environment including manufacturing shop floor and standard office environments with desktop business equipment and frequent telephone calls. Noise level is moderate. This position will also be required to perform duties under potentially hazardous conditions including shipyards, offshore and at sea on vessels.

Physical Demands:

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is regularly required to sit for long periods. The employee must constantly reach with hands and fingers. Employee must

be able to work in close contact with small and large groups. Frequent hearing and talking is required.

The employee will be required to lift up to 75lbs. on an occasional basis. Due to the nature of our marine systems and applications, it may occasionally be necessary to move and maneuver loads in excess of 75lbs, in such cases the Service Tech shall seek assistance or utilized mechanical aids as necessary to ensure that no individual is subjected to loads in excess of 75lbs.

The employee will be required to climb (stairs) and work at varied heights in all weather conditions at remote national and international locations.

Flies commercial airlines to various locations and drives rented vehicles and/ to work sites. Must be able to work offshore in marine vessels and close quarters. Must be able to work nights, weekends or holidays at national and international locations.

Products

- Scanning sonar for commercial fishing
- Trawl catch sonar for net and gear monitoring
- Central hydraulic systems to run a wide range of on board equipment
- Sonar for waterside security and underwater search and recovery
- Hydraulic and electric counter-rotating dual prop bow thrusters
- Digital triple axis gyro controlled fin stabilizer Systems